

Table of Contents

Fast Enterprises, LLC Bidder's Video - RFP EVT0007951, Unemployment Insurance System Modernization

Introduction	0:00:00 – 0:01:53
Proposal Overview	
Project Schedule and Phases	0:01:54 – 0:10:36
Lessons Learned	0:10:37 – 0:13:26
Client Testimonial – “Did anything with the project surprise you?”	0:13:27 – 0:14:56
Technical Infrastructure	0:14:57 – 0:16:11
Built-in Security	0:16:12 – 0:17:00
Browser Based and Mobile Friendly (e-Services Overview)	0:17:01 – 0:23:25
Claimant e-Services – External Claimant Portal	
e-Services Registration	0:23:57 – 0:29:56
e-Services Initial Claim Registration	0:29:57 – 0:41:00
Weekly Claim and e-Services Accessibility	0:41:01 – 0:45:14
Combined Wage Claims and ICON Integration	0:45:15 – 0:46:08
Employer e-Services – External Employer Portal	
e-Services Portal	0:46:09 – 0:49:50
Benefit Issue Fact Finding	0:49:51 – 0:52:20
File a Wage Report	0:52:21 – 0:54:59
Make a payment	0:55:00 – 0:57:59
FastUI – Internal Staff Application	0:58:00 – 0:59:51
Personalized User Experience	0:59:52 – 1:05:21
A User’s Work Inventory	1:05:22 – 1:08:15
Benefit Issues and User Support	1:08:16 – 1:10:07
Training Methodology	1:10:08 – 1:11:16
Fraud Detection and Prevention	
Data Matching and Fraud Detection with Explore	1:11:17 – 1:14:14
FAST Identity Verification Services (FIVS)	1:14:15 – 1:19:48



Appeals

Employer Initiated Appeal

1:19:49 – 1:24:07

Staff Appeal Processing

1:24:08 – 1:29:41

Workload Management and Reporting

Workload Management

1:29:42 – 1:35:44

Internal and External Reporting

1:35:55 – 1:43:05

Client Testimonials – “What made your project successful?”

1:43:06 – 1:44:41

Closing Remarks

1:44:42 – 1:45:34