

Response to Business Functional, Regulatory & Compliance, and Technical Requirements

For each requirement in Business Functional Requirements (Sections 400, 600, 700, 800, 900) and Vendor, Regulatory & Compliance, and Technical Requirements (Sections 100, 300, 500), the Bidder must provide a response by using the corresponding response codes to identify whether the requirement is met and how it is met. Additional description and supporting comments may be provided in the Description column. The bidder is required to complete the matrix when providing RFP response by using the corresponding response codes:

Requirement Met: Indicate if their proposed solution currently meets the requirement. Response Codes: Yes, No, Partial

How Requirement Is Met: Specify how the requirement is met. Response Codes:

SF = Standard Functionality: the solution provides the request functionality without any change. Only use SF if the current release of software or solution meets the requirements "as is".

CF = Configuration: Configuration of the standard software offering utilizing the delivered toolset to satisfy the specific requirement.

CD = Custom Development: the desired feature or functionality is not available as part of the baseline software and will require custom development to meet the requirement.

Additional Description/Comments: If the requirement is not met or custom development is needed, provide a descriptive response of the proposed solution to meet the requirement. If functionality is planned in an upcoming release of the application, indicate the description and the release date. Supporting comments may also be included in this column.

Requirement ID	Requirement Section	Requirement Description	Requirement Met: (Yes, No, Partial)	How Requirement Met: (SF=Standard Functionality, CF=Configuration, CD=Custom Development)	Additional Description / Comments:
101.001	101	The bidder must have been in the Software Development business for a minimum of five (5) years.			
101.002	101	The bidder must supply at least one (1) but no more than three (3) references that verify this qualification item.			
101.003	101	The bidder has designed, developed, configured, and/or customized, and successfully implemented at least one (1) complete integrated UI solution (Benefits and Tax) within the last five (5) years for paying customers external to the bidder's organization. The core UI Benefits and Tax functionality of the proposed COTS system must be implemented and currently functioning in Production for at least one year, in its entirety, in at least two (2) other customer locations.			
101.004	101	The system must be and remain, in compliance with laws, regulations, guidance, mandates, policies, and procedures from the U.S. Department of Labor and the State of Kansas governing Unemployment Insurance.			
101.005	101	The system must be, and remain in, compliance with all State and Federal laws and mandates for protecting personally identifiable information (PII), and all state and customer data.			
103.001	103	The respondent must provide Services to the State of Kansas, Governmental Entities, and Users solely from data centers located in the continental United States of America.			
102.001	102	Describe the bidder organization's and its subcontractors' overall qualifications and experience to carry out a project of this nature and scope. The bidder must limit responses in this area to ten (10) pages. The use of "boilerplate" content in the response must be extremely limited (i.e., target this information for the specific needs outlined for this Project).			
102.002	102	Describe each task, responsibility, and/or deliverable that will be subcontracted to another entity in sufficient detail that KDOL understands based on your offer, exactly what entity will be performing what portion of the overall requirements. Include the name of the subcontractor performing the work and provide the résumé of the Project Manager or person tasked with the specific responsibility. The bidder must provide demonstrated subcontractor experience in completing the tasks required in this Project			
103.002	103	Corrective Action- KDOL uses a Vendor Performance Improvement Log to document requested improvements and the results. Awarded Vendor must provide a proposed corrective action plan to address quality issues with Awarded Vendor Staff assigned to the Project. Awarded vendors must describe the process for monitoring improvement and the actions to be taken, such as training, additional QA reviews, or staff replacement if the quality does not improve sufficiently.			
103.003	103	KDOL plans to engage a third-party vendor to perform Independent Verification and Validation (IV&V) activities for the duration of the development effort at KDOL's expense. The purpose of the IV&V is to help KDOL build quality into the System during the Project life cycle. The Awarded Vendor must fully cooperate with any IV&V vendor assigned to this Project. Such cooperation includes expeditiously providing the IV&V vendor with complete access to all project work products, records, materials, personnel, meetings, and correspondence as the IV&V vendor may request and implement identified recommendations. Additionally, the Awarded Vendor must include the obligations of this provision in all its contracts with its subcontractors that work on this Project. KDOL's request for remedial action does not constitute a change in scope, and the awarded vendor is not entitled to additional compensation nor extra time for corrective actions.			
103.004	103	The bidder should explain their approach and expectations related to onsite work- including furnished equipment and workspace			
103.005	103	For each Technical/System requirement, the bidder must: • Indicate if their solution Fully Meets, Partially Meets, or Does Not Meet the requirement; • Specify if the requirement is a Core System Capability, a Configurable Option, or Requires Custom Development; and • Provide a descriptive response including: o How the requirement is or will be met; o If the requirement is in production at an existing site; Provide supporting documentation; and o Identify system components that support the requirement.			
103.006	103	The awarded vendor will implement their solution in a manner that conforms with the following tenets: 1. Build a solution that minimizes vendor dependency and promotes Kansas independence in using, maintaining, and enhancing the system; 2. Leverage Exportable Code[1] products and methods where appropriate to reduce risk and lower both short- and long-term costs; 3. Configure and develop a core solution that can be easily extended to additional states; 4. Build a solution that allows staff to make changes through configuration – from the parameter to component level – with minimal IT or vendor assistance; 5. Create a sustainable and extensible platform that promotes reusability, product innovation, and scalability by using innovative concepts provided in a manner that is Training and Employment Guidance Letter (TEGL) 31-04 (https://wdr.doleta.gov/directives/attach/TEGL31-04.pdf) compliant and suitable to a government setting with funding constraints; and 6. Follow an industry-accepted software engineering methodology, or a hybrid methodology based on industry-accepted methodologies and proven best practices, from requirements gathering through deployment to production and during the warranty period			
103.007	103	The bidder's proposal must describe the bidder's plan to ensure compliance with these requirements throughout the term of the Contract;			
103.008	103	The bidder's proposal must describe the bidder's knowledge of and experience in creating accessible systems;			
103.009	103	The bidder's proposal must provide details about the accessibility of both tool output and tool usage for each proposed tool; and			

103.01	103	The bidder's proposal must provide a Completed Voluntary Product Accessibility Template (VPAT). The VPAT is available at https://www.itic.org/policy/accessibility/vpat .			
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