



JODY CROW

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As Sr. Technical Services Consultant within the Risk Management group at PROtect, LLC (formerly ERI Solutions, LLC), Jody works with chemical, biological, and industrial facilities to create procedures, training material, and other written documentation that keeps them in compliance with applicable regulations and reduces company liability.

Jody has designed a documentation system for PSM facilities within a third-party software that significantly reduces the amount of time required to develop, approve, and manage standard operating procedures. She works with the subject matter experts within a facility to capture and distribute their knowledge to other employees.

Jody has worked for a major ethanol plant designer designing, writing, and editing operating procedures and product manuals in conjunction with product liability and patent lawyers. In her previous life as a civil engineering she designed and managed the QA/QC plan and documentation system for concrete mix quality on a \$14MM+ underground-mining infrastructure project and developed project-specific research and mix-testing protocols for the concrete mix, worked with the US Army Corps of engineers to develop their geosynthetic specifications, chaired an ASTM sub-committee, and published several technical papers.