



Labor Updates Week of April 12, 2021

Fraud Software Security Weekly Updates (Numbers are as of 4:30 p.m., 04/12/21)

- Total claimants attempting authentication: Approximately 160,000
- Claimants waiting for user action: Approximately 19,420
- Those claimants who were proofed/approved: Approximately 87,900
- Those who have failed their ID proofing and would need to do it again/get help: Approximately 52,600
- Those who experienced an error of some sort: Approximately 30
- In terms of BOTS and fraudulent login attempts we have stopped: Approximately 7.05M
- The number of deprovisioned users: Approximately 21,400
 - Deprovisioned users are deactivated accounts that are confirmed fraudulent

PUA Backlog

- In terms of legitimate PUA claims, as of 04/14/21, 17,294 claims are in the determination process, as it stands at this moment. Of those 13,266 claims are in verification/upload process for more than 21 days (which is when the claim is considered backlogged)
 - Legitimate PUA claims for 04/06/21, 17,620 were in the determination process. Of those, 12,084 were in the verification/upload process for more than 21 days

Weekly Claim Totals

- As of the week ending 04/10/21, PUA initial claims were 219 and continued claims 9,788
- As of the week ending 04/10/21, PEUC initial claims were 200 and continued claims 5,498
- As of the week ending 04/10/21, Regular UI initial claims were 2,650 and continued claims 10,464
- As of the week ending 04/10/21, regular unemployment insurance payments totaled \$3,734,430
- As of the week ending 04/10/21, federal program payments totaled \$7,074,790

Weekly Trust Fund Numbers

- The trust fund balance for the week of 04/10/21 is at \$256.9M, the week before (04/03/21), the balance was \$260.8.6M. For the week 04/11/20 the balance was \$954.0M, a -73.1% drop year-over-year

Weekly Initial Claims

- The regular UI weekly initial claims for the week of 04/10/21 were 2,650. The week prior (week of 04/03/21) were 1,614. This is an increase from last week of 64.2%
- The weekly initial claim number for the week of 04/11/20 was 23,851. This is -88.9% year-over-year decrease

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Amber Shultz, Secretary

Laura Kelly, Governor

Weekly Call Center Volume

- From 04/05/21 – 04/11/21, the average total number of unique calls per day into the KDOL contact center was 152,417

Resources

- Report Fraud Website - <https://www.dol.ks.gov/fraud>
- Get Kansas Benefits - <https://www.getkansasbenefits.gov/Home.aspx>
- Unemployment Insurance Benefits Self Service Portal - <https://uiassistance.getkansasbenefits.gov/>

Since March 15, 2020 KDOL has paid out over 4.3 million weekly claims totaling over \$2.9 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to www.GetKansasBenefits.gov.

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