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Amber Shultz, Secretary

Laura Kelly, Governor



## Labor Updates Week of April 19, 2021

### Fraud Software Security Weekly Updates (Numbers are as of 10:30 a.m., 04/20/21)

- Total claimants attempting authentication: Approximately 161,000
- Claimants waiting for user action: Approximately 16,300
- Those claimants who were proofed/approved: Approximately 91,000
- Those who have failed their ID proofing and would need to do it again/get help: Approximately 54,000
- Those who experienced an error of some sort: Approximately 30
- In terms of BOTS and fraudulent login attempts we have stopped: Approximately 7.45M
- The number of deprovisioned users: Approximately 21,500
  - Deprovisioned users are deactivated accounts that are confirmed fraudulent

### PUA Backlog

- In terms of legitimate PUA claims, as of 04/22/21, 17,031 claims are in the determination process, as it stands at this moment. Of those 13,771 claims are in verification/upload process for more than 21 days (which is when the claim is considered backlogged)
  - Legitimate PUA claims for 04/14/21, 17,294 were in the determination process. Of those, 13,266 were in the verification/upload process for more than 21 days

### Weekly Claim Totals

- As of the week ending 04/17/21, PUA initial claims were 235 and continued claims 11,083
- As of the week ending 04/17/21, PEUC initial claims were 74 and continued claims 10,360
- As of the week ending 04/17/21, Regular UI initial claims were 2,558 and continued claims 10,008
- As of the week ending 04/17/21, regular unemployment insurance payments totaled \$4,743,935
- As of the week ending 04/17/21, federal program payments totaled \$15,585,349

### Weekly Trust Fund Numbers

- The trust fund balance for the week of 04/17/21 is at \$256.8M, the week before (04/10/21), the balance was \$256.9M. For the week 04/18/20 the balance was \$929.9M, a -72.4% drop year-over-year

### Weekly Initial Claims

- The regular UI weekly initial claims for the week of 04/17/21 were 2,558. The week prior (week of 04/10/21) were 2,650. This is a decrease from last week of -3.5%
- The weekly initial claim number for the week of 04/18/20 was 23,280. This is -89.0% year-over-year decrease

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## Weekly Call Center Volume

- From 04/12/21 – 04/18/21, the average total number of unique calls per day into the KDOL contact center was 116,778

## Resources

- Report Fraud Website - <https://www.dol.ks.gov/fraud>
- Get Kansas Benefits - <https://www.getkansasbenefits.gov/Home.aspx>
- Unemployment Insurance Benefits Self Service Portal - <https://uiassistance.getkansasbenefits.gov/>

Since March 15, 2020 KDOL has paid out over 4.3 million weekly claims totaling over \$2.9 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to [www.GetKansasBenefits.gov](http://www.GetKansasBenefits.gov).

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