



# Labor Updates

---

Week of April 26, 2021

401 SW Topeka Blvd.  
Topeka, KS 66603-3182  
Phone: (785) 296-0901  
Fax: (785) 296-0753  
[KDOL.Communications@ks.gov](mailto:KDOL.Communications@ks.gov)  
[dol.ks.gov](http://dol.ks.gov)

Amber Shultz, Secretary  
Laura Kelly, Governor



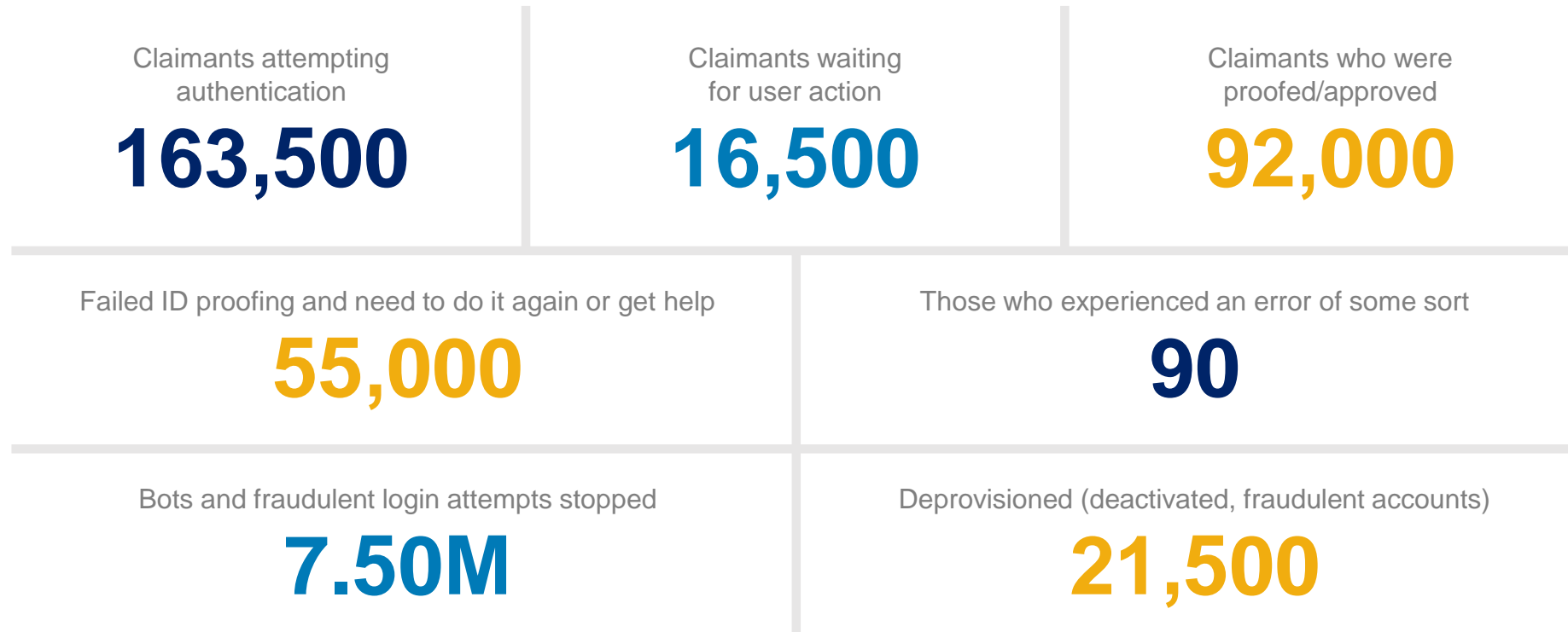
# News

*Week of April 26, 2021*

***KDOL updated its weekly FAQ last  
Thursday. [More information](#)***

# Fraud Software Security Updates\*

As of 10:30 a.m., 04/26/21



\* Approximation. Information on each category can be found in the KDOL Weekly FAQ on the News & Alerts webpage, which can be accessed [here](#)

# PUA Backlog\*

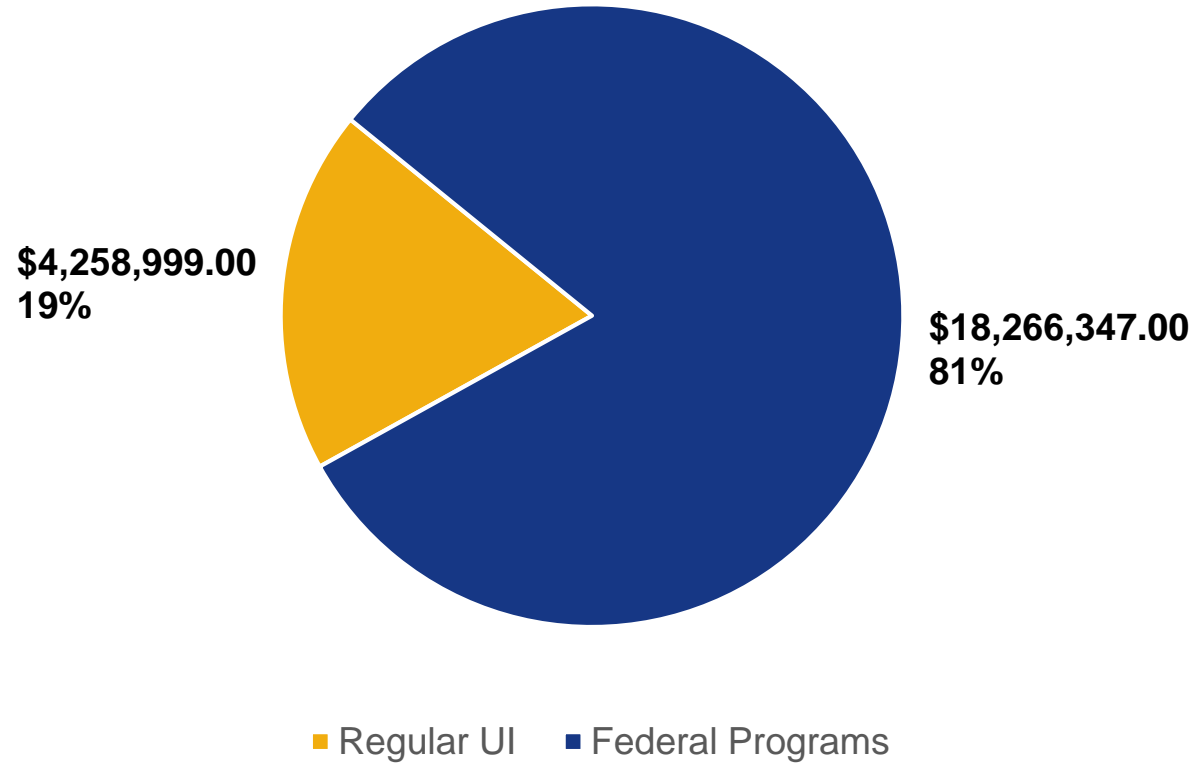
Data last updated 04/28/21

	AS OF 04/28/21	AS OF 04/22/21
Legitimate claims in the determination process	<b>16,171</b>	<b>17,031</b>
Claims in verification/upload process >21 days	<b>13,323</b>	<b>13,771</b>

\* Claims in verification/upload process for more than 21 days are considered backlogged. More information on the PUA backlog can be found in the KDOL Weekly FAQ on the News & Alerts webpage, which can be accessed [here](#).

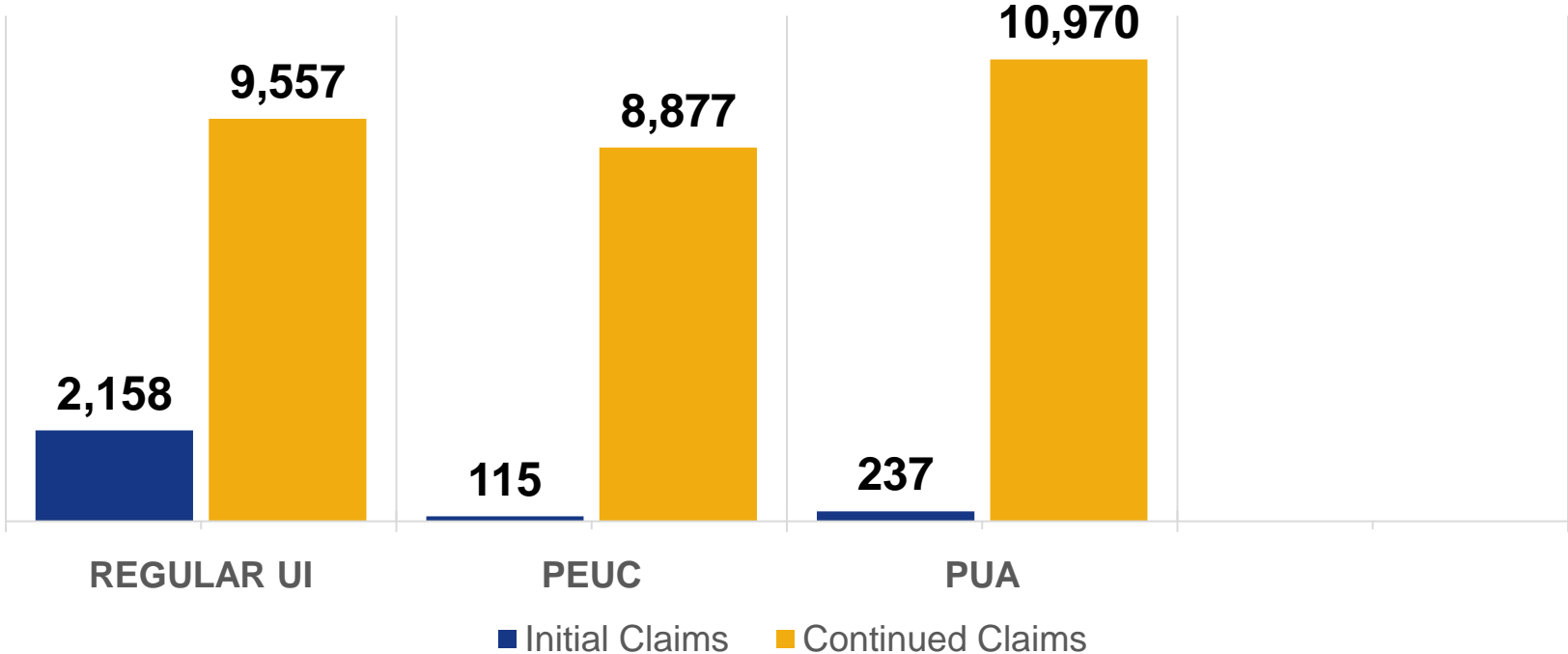
# Weekly Payments

*As of the week ending 04/24/21*



# Claim Totals\*

*Initial and continued claims as of the week ending 04/24/21*

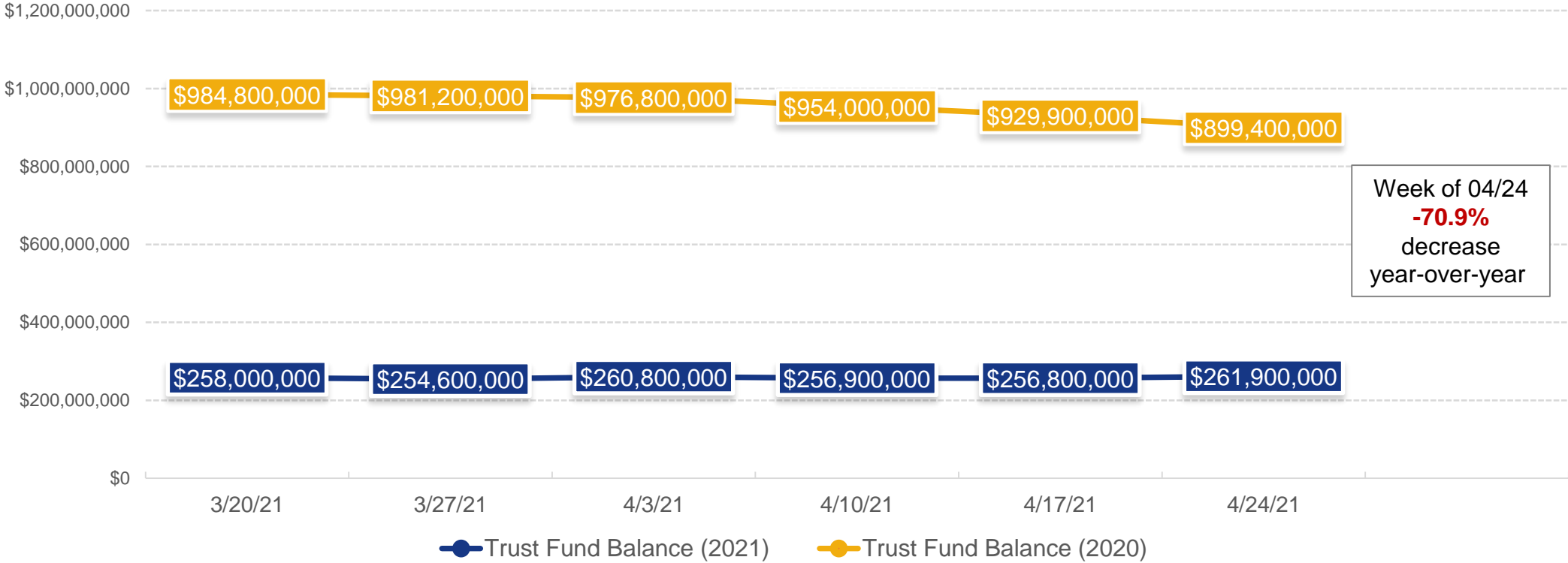


\* Initial and continued claims



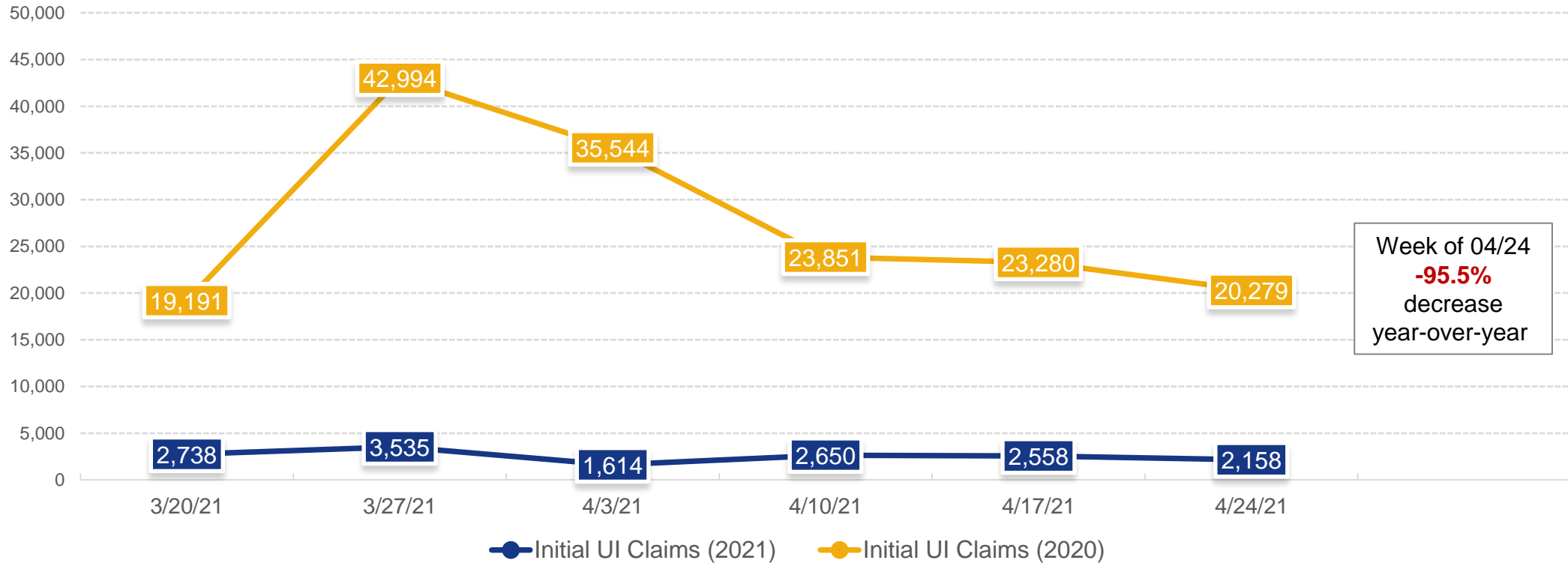
# Trust Fund Balances

6 week view, year-over-year, ending 04/24/21



# Initial UI Claims

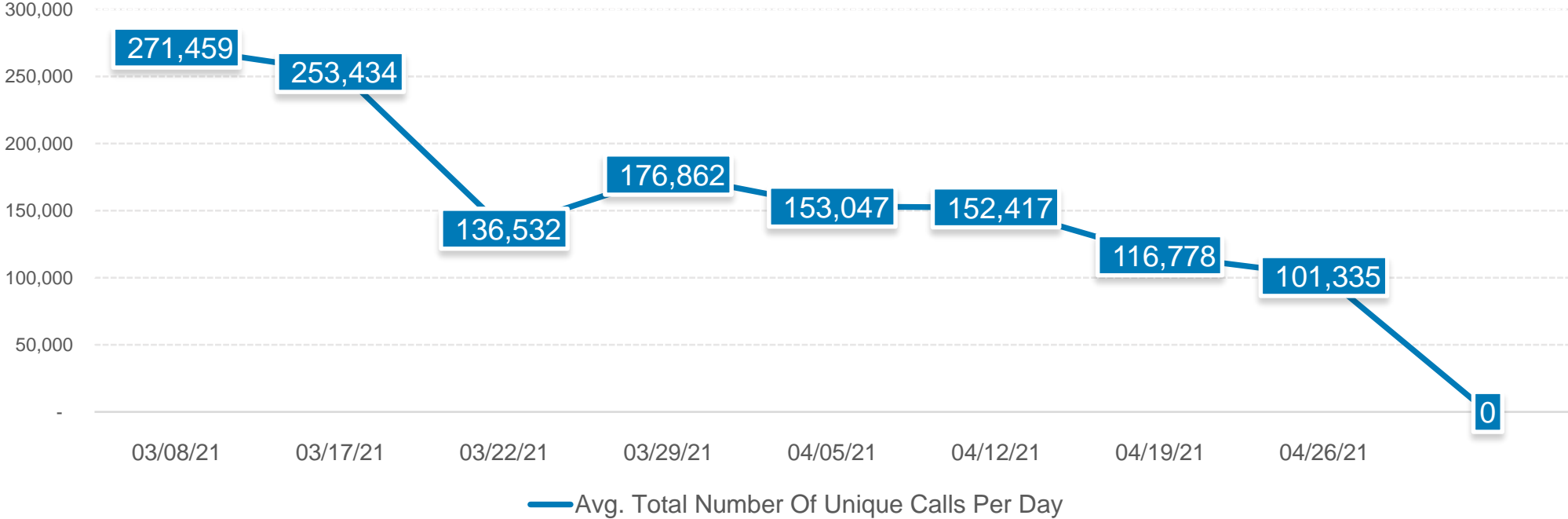
6 week view, year-over-year, ending 04/24/21





# Call Center Volume

Average total number of unique calls per day (the last 8 weeks)



The weekly count for the 04/05/21 report **excludes Friday 04/02/21** due to the fact that the KDOL GetKansasBenefits.gov website was down for the majority of the day, and this may have impacted call volume



# Resources

Since March 15, 2020 KDOL has paid out over 4.2 million weekly claims totaling over \$2.8 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to <http://www.getkansasbenefits.gov/>.

- **Report Fraud Website**  
<https://www.dol.ks.gov/fraud>
- **Unemployment Insurance Benefits Self Service Portal**  
<https://uiassistance.getkansasbenefits.gov>

**Follow the Kansas  
Department of Labor**

