



Labor Updates March 1, 2021

News

- KDOL Expands Contact Center Operations and Increases Server Capacity. Click [here](#) for more information

Legislative

- KDOL is working on compromise language with the proponents of HB 177. KDOL is working with other influencers and leaders on next steps regarding modernization.

Fraud Software Security Weekly Updates (Numbers are as of 12:00pm, 03/01/21)

- Total claimants attempting authentication: Approximately 148,500
- Claimants waiting for user action: Approximately 33,000
- Those claimants who were proofed/approved: Approximately 75,000
- Those who have failed their ID proofing and would need to do it again/get help: Approximately 36,500
- Those who experienced an error of some sort: Approximately 4000
- In terms of BOTS and fraudulent login attempts we have stopped as 12:00pm today: Approximately 5.3M
- The number of deprovisioned users: Approximately 11,400
 - Deprovisioned users are deactivated accounts that are confirmed fraudulent

PUA Backlog

- In terms of legitimate PUA claims, as of 03/02/21, 17,917 claims are in the determination process, as it stands at this moment. 12,038 of those claims are in verification/upload process for more than 21 days (which is when the claim is considered backlogged)

Weekly Claim Totals

- As of the week ending 02/27/21, initial and continued claims for PUA are 22,600
- As of the week ending 02/27/21, initial and continued claims for PEUC are 4,625
- As of the week ending 02/27/21, initial and continued claims for Regular UI are 20,125
- As of the week ending 02/27/21, regular unemployment insurance payments totaled \$7,720,081
- As of the week ending 02/27/21, federal program payments totaled \$18,473,329

Weekly Trust Fund Numbers

401 SW Topeka Blvd.
Topeka, KS 66603-3182



Phone: (785) 296-0901
Fax: (785) 296-0753
KDOL.Communications@ks.gov
dol.ks.gov

Amber Shultz, Acting Secretary

Laura Kelly, Governor

- The trust fund balance for the week of 02/27/21 is at \$275.2M, the week before (02/20/21), the balance was \$272.9M. For the week 02/19/20 the balance was \$992.1M, a -72.3% drop year-over-year

Weekly Initial Claims

- The regular UI weekly initial claims for the week of 02/27/21 were 3,227. The week prior (week of 02/20/21) were 4,390. This is a decrease from last week of -26.5%
- The weekly initial claim number for the week of 02/29/20 was 1,548. This is an increase of 108.5% year-over-year

Weekly Call Center Volume

- From 02/22/21 – 02/27/21, the total number of unique calls per day into the KDOL contact center was approximately 358,044

Resources

- Report Fraud Website - <https://www.dol.ks.gov/fraud>
- Get Kansas Benefits - <https://www.getkansasbenefits.gov/Home.aspx>
- Unemployment Insurance Benefits Self Service Portal - <https://uiassistance.getkansasbenefits.gov/>

Since March 15, 2020 KDOL has paid out over 4.1 million weekly claims totaling over \$2.7 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to www.GetKansasBenefits.gov.

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