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Amber Shultz, Acting Secretary

Laura Kelly, Governor

## Labor Updates March 8, 2021

### News

- KDOL updated its weekly FAQ last Friday. Click [here](#) for more information
- Reminder, KDOL's migrating servers this upcoming weekend beginning after hours 03/12/21 and is planning to complete the migration mid-afternoon on 03/14/21. Click [here](#) for the public announcement

### Fraud Software Security Weekly Updates (Numbers are as of 4:30pm, 03/08/21)

- Total claimants attempting authentication: Approximately 156,250
- Claimants waiting for user action: Approximately 33,000
- Those claimants who were proofed/approved: Approximately 78,500
- Those who have failed their ID proofing and would need to do it again/get help: Approximately 43,600
- Those who experienced an error of some sort: Approximately 891
- In terms of BOTS and fraudulent login attempts we have stopped: Approximately 6.122M
- The number of deprovisioned users: Approximately 11,400
  - Deprovisioned users are deactivated accounts that are confirmed fraudulent

### PUA Backlog

- In terms of legitimate PUA claims, as of 03/09/21, 18,556 claims are in the determination process, as it stands at this moment. 12,751 of those claims are in verification/upload process for more than 21 days (which is when the claim is considered backlogged)

### Weekly Claim Totals

- As of the week ending 03/06/21, initial and continued claims for PUA are 19,592
- As of the week ending 03/06/21, initial and continued claims for PEUC are 6,960
- As of the week ending 03/06/21, initial and continued claims for Regular UI are 26,730
- As of the week ending 03/06/21, regular unemployment insurance payments totaled \$9,949,817
- As of the week ending 03/06/21, federal program payments totaled \$14,444,151

### Weekly Trust Fund Numbers

- The trust fund balance for the week of 03/06/21 is at \$264.9M, the week before (02/27/21), the balance was \$275.2M. For the week 03/07/20 the balance was \$990.0M, a -73.2% drop year-over-year

### Weekly Initial Claims



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- The regular UI weekly initial claims for the week of 03/06/21 were 2267. The week prior (week of 02/27/21) were 3227. This is a decrease from last week of -29.7%
- The weekly initial claim number for the week of 03/07/20 was 1,399. This is an increase of 62.0% year-over-year

### **Weekly Call Center Volume**

- From 03/01/21 – 03/07/21, the total number of unique calls per day into the KDOL contact center was approximately 271,459

### **Resources**

- Report Fraud Website - <https://www.dol.ks.gov/fraud>
- Get Kansas Benefits - <https://www.getkansasbenefits.gov/Home.aspx>
- Unemployment Insurance Benefits Self Service Portal - <https://uiassistance.getkansasbenefits.gov/>

Since March 15, 2020 KDOL has paid out over 4.1 million weekly claims totaling over \$2.7 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to [www.GetKansasBenefits.gov](http://www.GetKansasBenefits.gov).

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