From: Edward Penner

Cc: Charles Reimer; Kyle Hamilton; Dylan Dear; Matthew Willis; Elaina Rudder; Sky Westerlund

Subject: FW: examples

Date: Friday, July 23, 2021 12:42:51 PM

Attachments: <u>image2b98af.PNG</u>

--Eddie 785-296-0733

From: Phil Hayes, SPHR <phayes@the-arnold-group.com>

Sent: Friday, July 23, 2021 12:41 PM

To: Edward Penner < Edward. Penner @ KLRD.ks.gov>

Subject: examples

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Components:

- component-centric architecture;
- configurability;
- results-driven customer empowerment;
- extensibility;
- reporting;
- adaptable and scalable platform;
- enterprise service bus;
- version control;
- change control;
- multi-speed information technology;
- data migration or data architecture; and
- legacy integration

Features and Benefits:

1. Efficient Benefit Claims & Payment Management

- Claims Management
- Eligibility and Payment Processes
- Monetary and Non-Monetary Determinations
- Overpayment and Collections Management
- Fraud Prevention ID.me
- Accounting and Auditing

2. Integrated Tax Management Functionality

- Account Registration
- Tax and Wage Reports
- Adjustments and Payments
- Delinquencies and Collections

- Tax Audit Assignments
- Tax Performance Systems

3. Comprehensive Appeals Filing and Tracking

- Appeal Filing and Management
- Hearings and Decisions
- Correspondence and Notices
- Integrated Workflow
- Self-Service Features
- Federal Reporting

Phillip M. Hayes, SPHR

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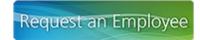












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