

Understanding Today, Leading Tomorrow:

Together, Our Journey Continues

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Kansas Department of Administration
**Unemployment Insurance System
Replacement**

Bid Event Number: EVT0007951 | Document Number:
RFX0001764



Ray Han

Introductions and Overview



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Right Team

Proven Business Partner



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SOLUTION CONSIDERATIONS

	SaaS/ Another State Solution	Full code conversion Solution	New custom system Solution	Accenture Salesforce/ Azure transform
Description	Using a full SAAS COTS solution or another States solution to do a full replace of existing system	Using a tool/learn to convert entire system to Java or .Net	Customized brand-new system	Salesforce PAAS Front End Azure Back End
Modernization	Yes	Yes	Yes	Yes
Timeline - Can be completed by 2022?	No	Yes	No	Yes
Flexibility	Depends	No	Depends	Yes
Scalability	Depends	No	Depends	Yes
Configurability	Depends	No	Depends	Yes

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01

Enable the Platform

02

Harness the Power of the Platform

03

Innovate at Pace and Scale

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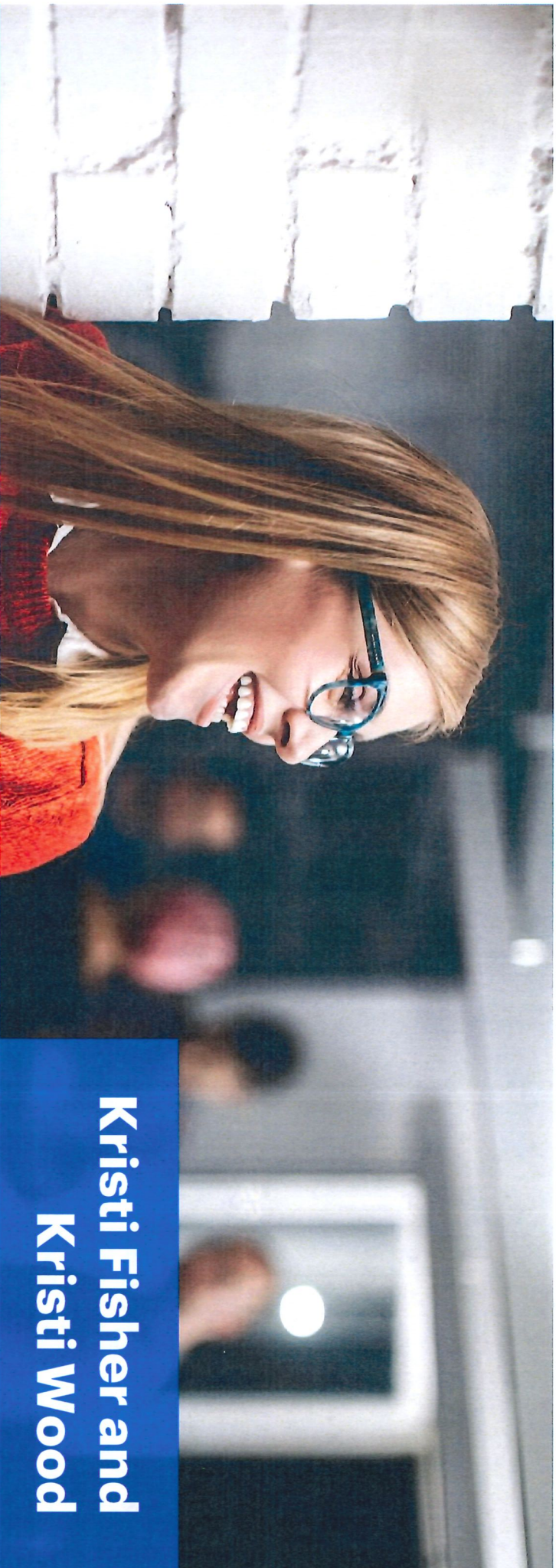


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**Kristi Fisher and
Kristi Wood**

Product Demo



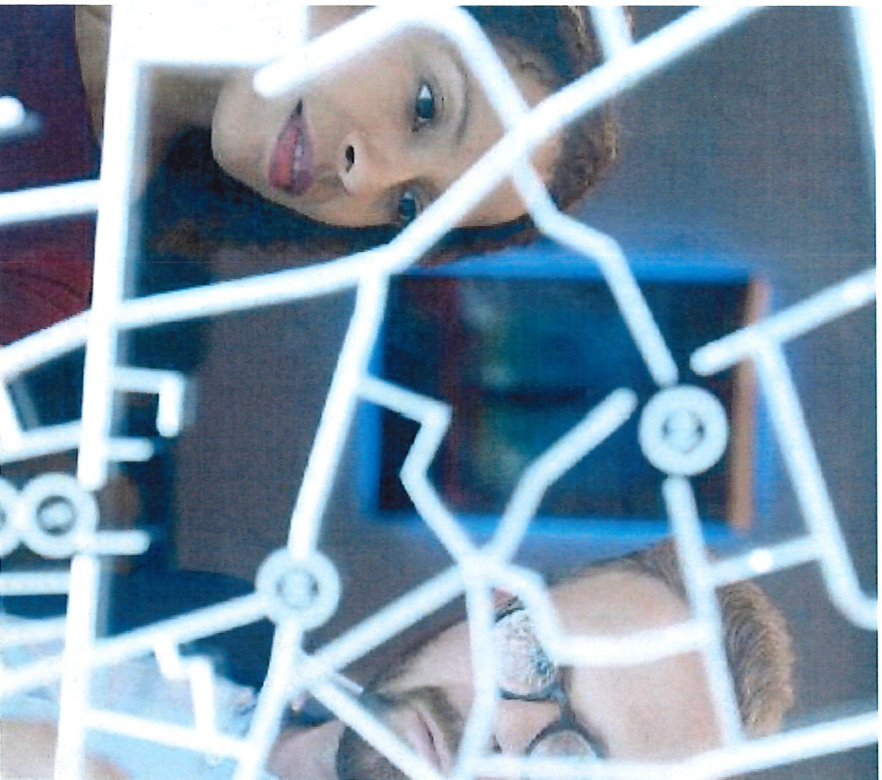
Accenture's UI Modernization Solution: Salesforce Public Sector Solutions Platform and Tableau CRM

- Highly configurable and scalable
- 360-Degree view of claimants, claims, employers
- Robust self-service community portals
- Transparent management of configurations
- Universal view in single interface, 2 to 3 clicks
- Case management and tracking by type or workflow
- Knowledge articles and Next Best Action prompts
- Role-based data analytics and productivity metrics



In this Demo...

- Adjudicator landing page
- Call Center Agent features
- Earnings adjustments
- Case management features
- “Smart prompt” articles and actions
- Claimant portal self-service features
- Employer portal self-service features
- Analytics for Management and Leadership
- “Quick Configuration” for new programs



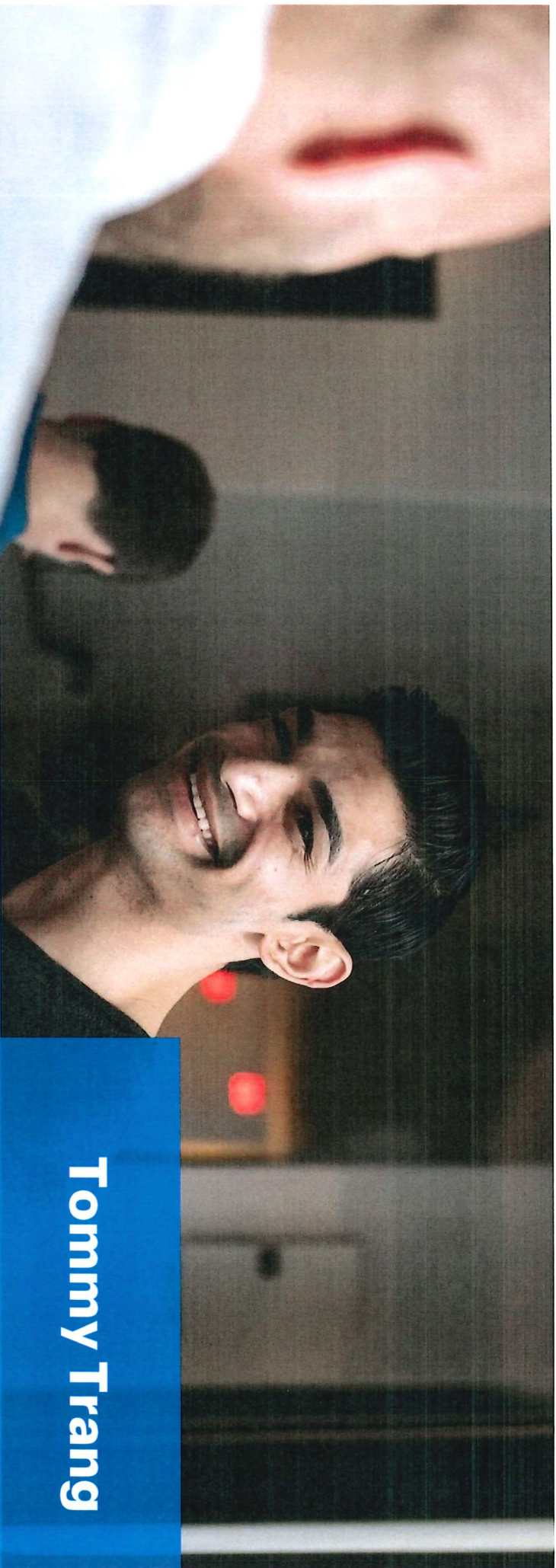
Accenture's UI Modernization Solution is the **Clear Choice**

- Salesforce platform is 100% flexible, scalable, customizable, and manageable
- 360-Degree views - tailored to workstreams and roles
- Intuitive community self-service portals for claimants and employers
- Case management supports multiple issue types and workstreams
- "Smart prompt" articles and Next Best Actions
- Insightful, real-time management metrics and analytics
- Grow functionality over time without being locked into a finite code base



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Architecture

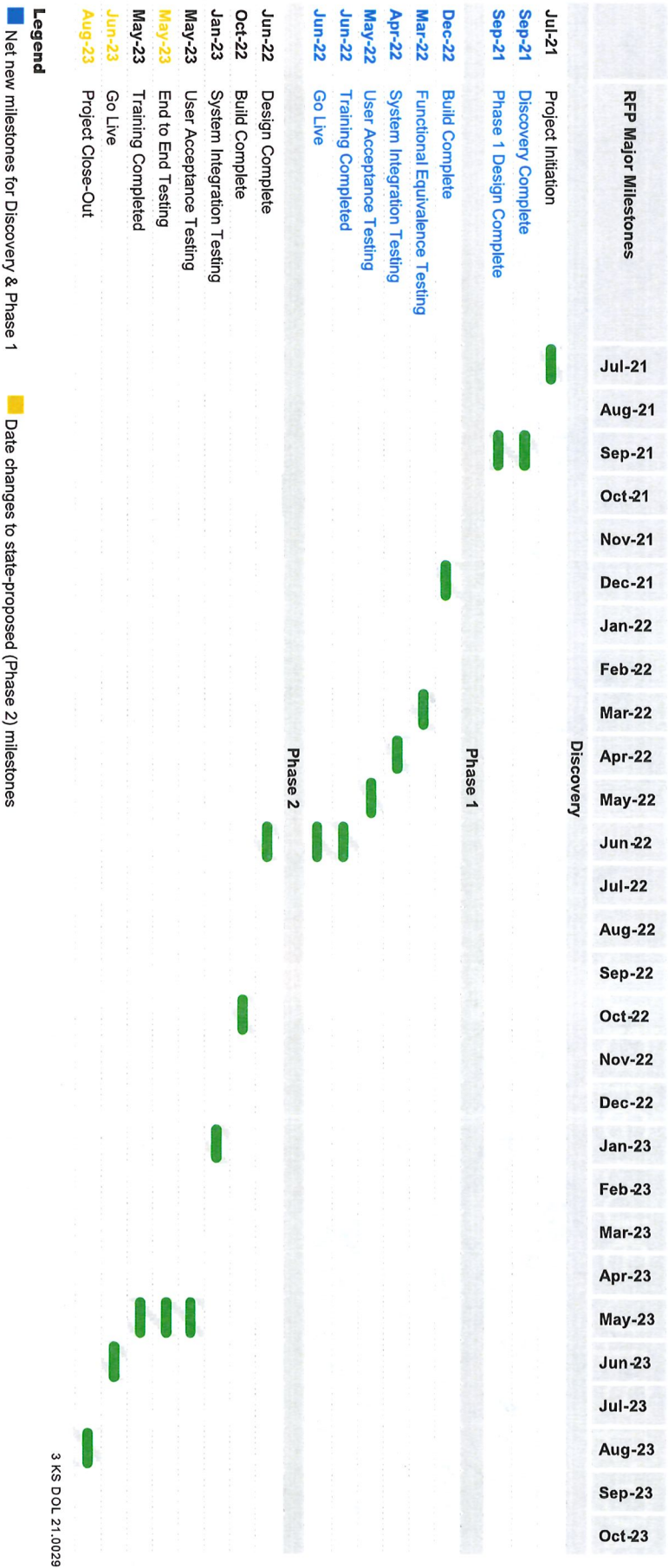


Tommy Trang

Implementation

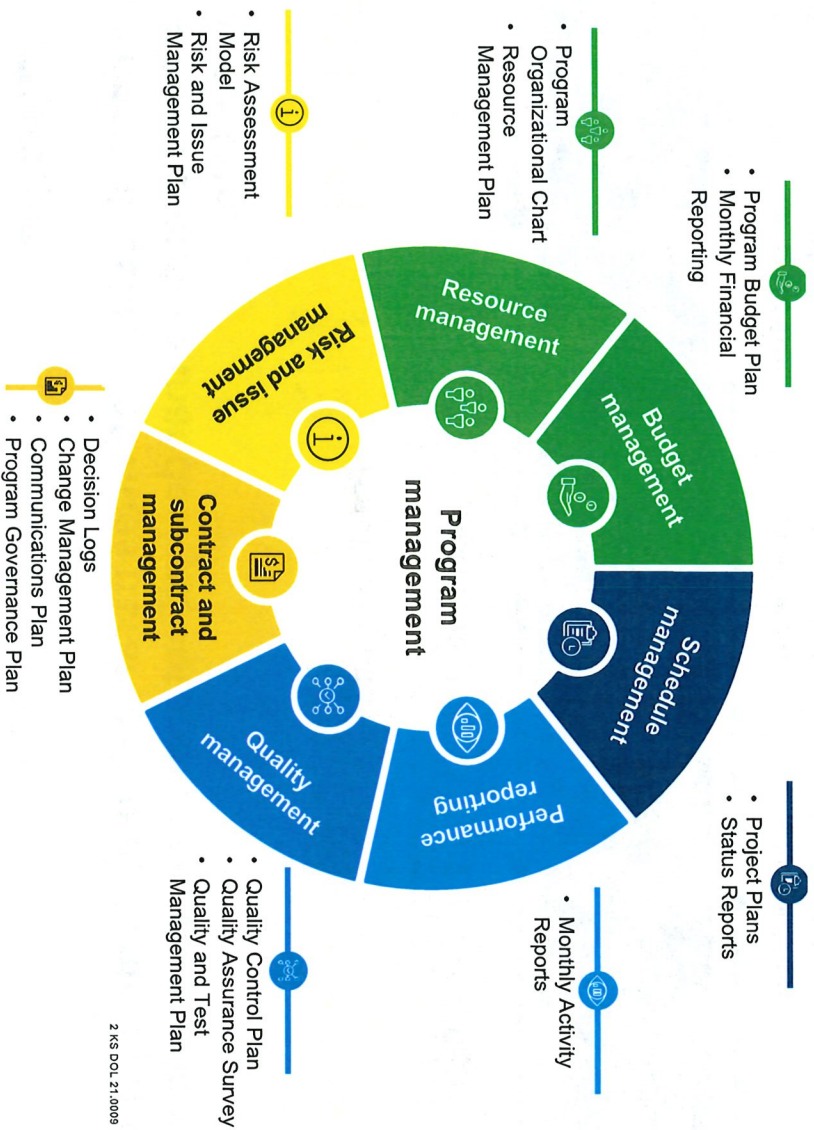
Engagement Timelines

Figure 21. Major Milestone Table



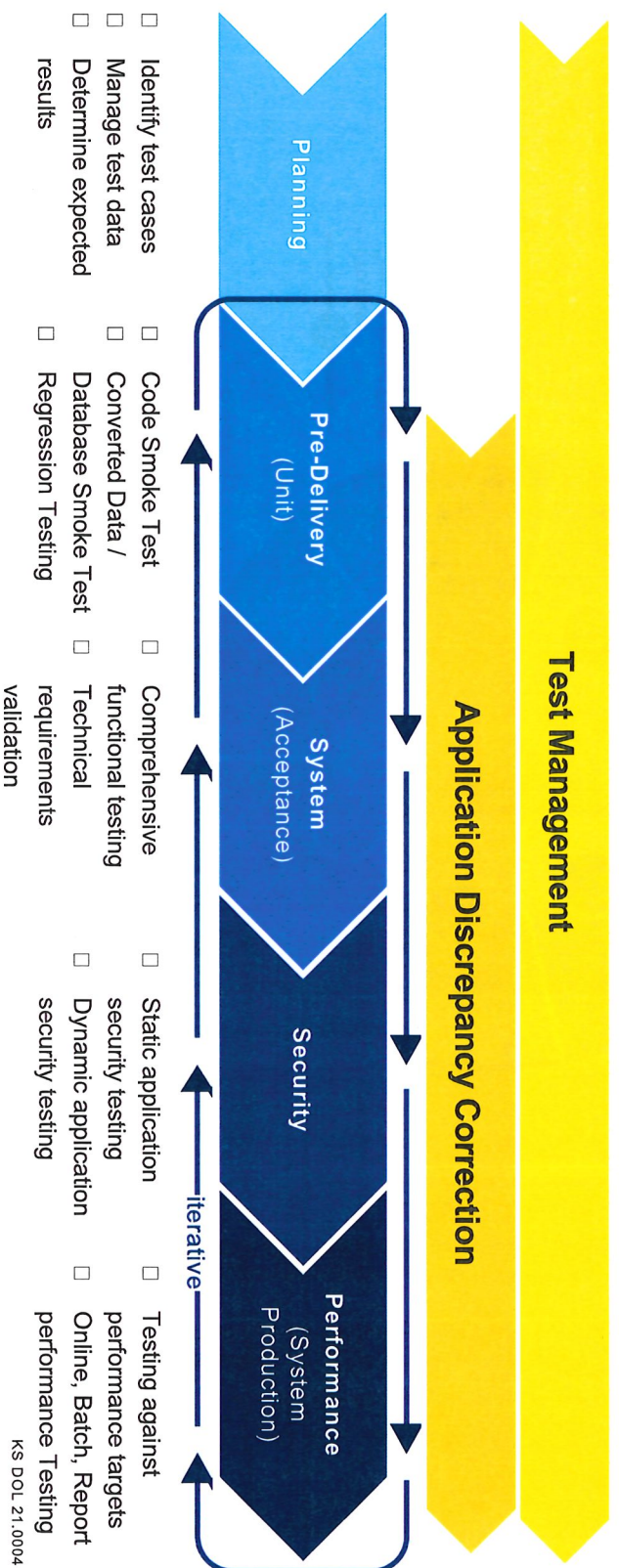
Project Management

Figure 14. Accenture's project management approach provides a framework to manage the components of project delivery and allows the flexibility to collaborate with KDOL management.



Quality Assurance

Figure 26. The four principal testing activities iterates through Unit, System, Security and Performance testing to help ensure that desired outcomes are achieved for the modernization KDOL system.





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Closing



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Thank You.

