

Welcome Everyone

Tuesday, October 1st, 2024

Time: 11 am – 12 pm

Presenter: Jeff McMillan

Onboarding Our Future



EMBRACING CHANGE



DEVELOPING OUR FUTURE

How Do We Accomplish This Goal?

We **treat** team members as individuals...

We seek out diverse opinions and ideas...



We **invest** in employee relationships...

We **empower** our team and give them a voice...

We **communicate** expectations...

We **encourage** adaptability.



Approach the Beginning With the End in Mind



Pinpoint gaps in the process/procedure, training, etc.



Use results from this
Onboarding process to help
other facilities

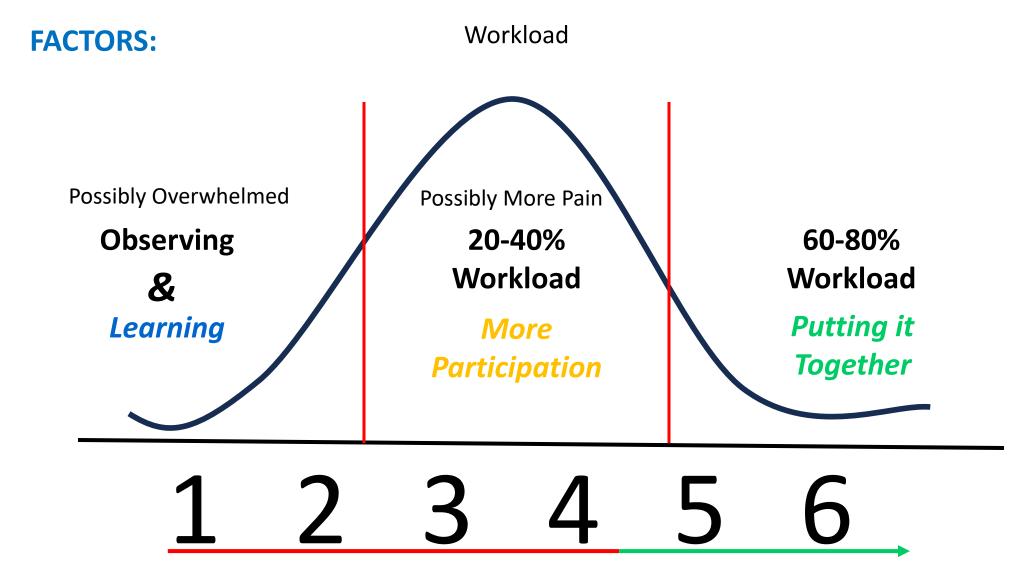


Goal: Reduce Injuries

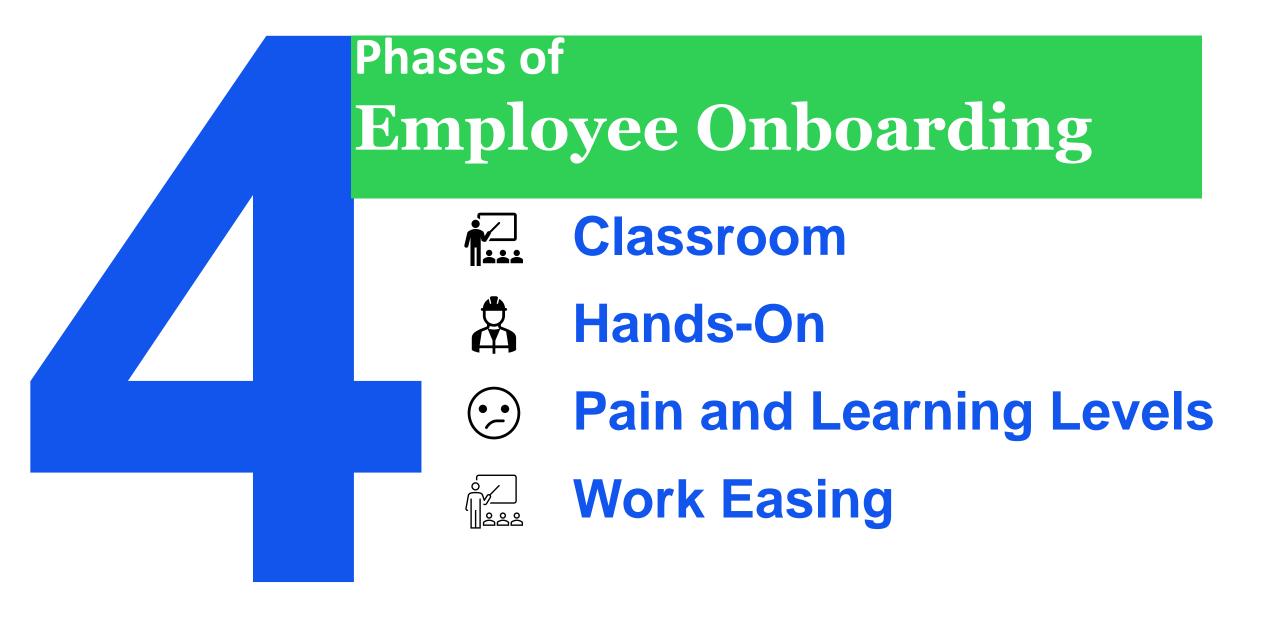


Collaborate with various departments and facilities to achieve favorable outcomes

FORWARD THINKING



Weeks Worked



ALWAYS USING LEADING INDICATORS

CHOICES

Onboarding Onboarding Pain & Learning Levels & **ONLY** ONLY **Pain & Learning** Levels

"NOT A ONE SIZE FITS ALL"

HOW DOES IT WORK?

- 1. We Provide the Materials
 - a. Onboarding Spreadsheet
 - b. Guidance Presentations
 - c. Support
- 2. We Provide Instructions
 - a. Onboarding Spreadsheet
 - i. Onboarding Process
 - ii. Data Tab
 - iii. Pain and Understanding Tab



BENEFITS



Looking Forward:

- Employee Retention
- Improved Training
- Better Succession Planning
- Reduced Injuries
- Better Mentoring
- Better-Quality Engagement Activities

- Early Intervention
 - Pain Levels
 - Learning Levels
 - Increased Productivity
 - Fewer Mistakes

ONBOARDING

Facility Manager Name Employee Name Start Date End Date Onboarding Length	Springfield, MO Andrew Dean Wiley Wycuff 1/29/2024 2/5/2024 6 Days	Spr	ng	ng			
Training	Day 1	Day 2	у 3	Day 4	Day 5	Day 6	Hands on Demo
New Hire EHS Orientation Day 1	Complete						N/A
New Hire EHS Orientation Day 2		Complete					N/A
Corporate Safety Policy	Complete						N/A
Imminent Danger	Complete						MF
Lock-out/Tag-out		Complete					MF
Hazard Communication/GHS/ Chemical safety			plete				MF
Employee Emergency and fire prevention plans		Complete					MF
Confined Space Entry			plete				MF
Open Flame/Hot Work				Complete			MF
Respiratory Protection (dust mask/respirator)		Complete					MF
Machine Guarding and Safe Work Permit			plete				MF
General Electrical Awareness Training Onboarding Sca	Complete						MF

SPREADSHEET

Pain and Understanding Scores

Facility	Springfield, MO	Pain Scale (1-10 Rating)		Understanding (1-10 Rating)		Workload	Comments/Conversations		
Manager Name Employee Name	Andrew Dean Wiley Wycuff						,		
Start Date	1/29/2024	Week 1	2	Week 1	2	Observing			
End Date	2/5/2024	Week 2	2	Week 2	5	20%	Wiley has had slight soreness, instructed him to take more time on his daily strectching and went over safe lifting techniques again.		
Onboarding Length	6 Days								
Department	General Labor	Week 3	1	Week 3	7	40%	No soreness and has gained confidence in his knowledge of his role in the mill.		
Status	New Hire	Week 4	1	Week 4	8	80%			
Mentor	H.P. Warner	Week 5		Week 5					
Supervisor	Mitch Moennig	Week 6		Week 6					
		Week 7		Week 7			Add progress notes		
		Week 8		Week 8					
▶ Onboarding	Scales Data	+							

INSTRUCTIONS

For using the Pain and Understanding spreadsheet

- First Start by duplicating the "Scale" tab by simply hitting the Ctrl button and dragging the tab and renaming it to the new employee's name.
- Again, fill in the information on the top lefthand corner
- Use the dropdowns and click on the rating list and rate each category.
- Next, click on the workload dropdowns to assign a percentage.
- Lastly add your comments/conversations to track progress.
- Finally Save and you are finished.



We **Always**Encourage Employee Feedback



Everyone Has a Voice



QUESTIONNAIRE

A feedback Questionnaire is given to each New Hire.



Microsoft Forms is used to track information.

New Hire Questionnaire

1.	Did the onboarding process meet your expectations?
2.	If you can describe your onboarding in one word, what would that word be?
2.	What's one thing we could have done differently to improve the first week of your onboarding experience?
3.	Have you received the help you needed?





HOW WE...



MEASURING/TRACKING SUCCESS

We Track the following:

- New Hire Retention Rates
- <3 yrs. of Tenure Injuries
- Number of Return-to-Work
- Questionnaires for Satisfaction

To Achieve...

- A well trained, tenured workforce
- Long-Term Succession Planning
- A Dynamic Safety Culture
- Onboarding Excellence



We Want To Investigate

Other Vulnerabilities

Supervisors – helping fill in when employees call in or out on leave, vacations, etc.

Suspectable to back injuries, and learning, etc.

They have to use different muscles for each area they fill in for.

If there are a variety of different jobs, they may be a little fuzzy on remembering the job requirements.

PHASE 2



New Hires

Getting to know our Visual, Auditory and Hands On Learners



Positions

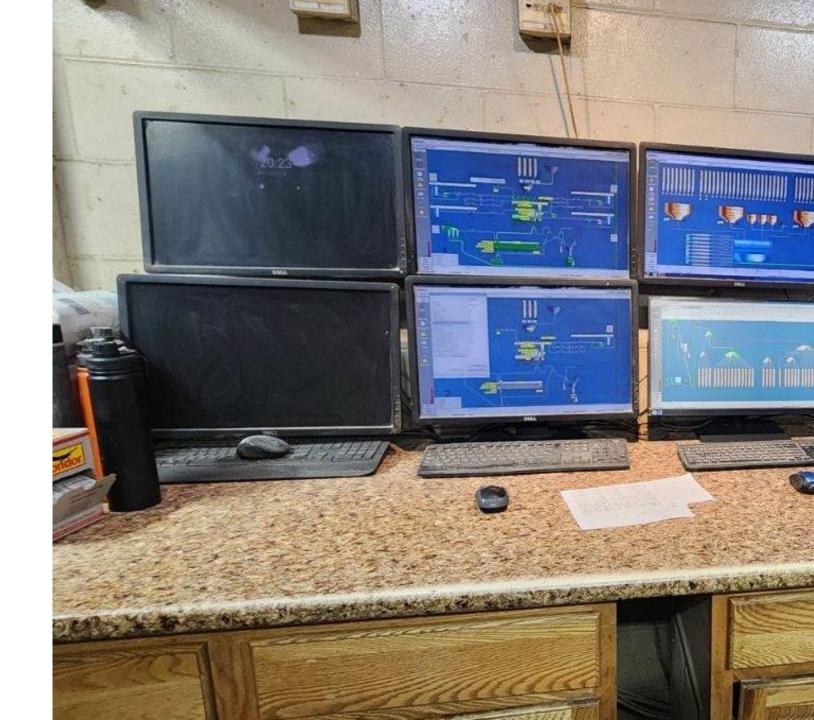
- 1. Micro Mixing
- 2. Micro Employee
- 3. Packer Employee
- 4. Pelleting Employee
- 5. Maintenance Employee
- 6. Warehouse Employee



Micro Mixing Employees

The Wrong Way and the Right Way

Ergonomics



The Wrong Way



The Right Way



Simulated Pictures

The Right Way



The Right Way

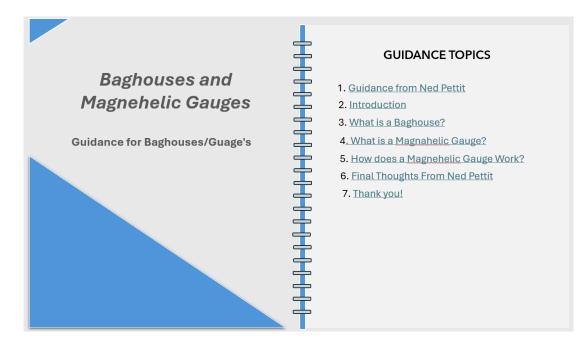


Simulated Pictures

PHASE 3

Created Friendly Digital Notebooks as guidance documents





Fall Protection

How to Inspect Fall Protection PPE

GUIDANCE TOPICS

- 1. Brief Introduction
- 2. When does OSHA Require Fall Protection?
- 3. Purpose of Fall Protection Inspections
- 4. How to inspect your Harness
- 5. ABCD's of Fall Protection
- 6. Fall Clearance Calculation
- 7. <u>Understanding Lanyards</u>
- 8. Standard Retrieval vs Self-Retractable lifelines
- 9. Thank you!

THANK YOU!

The **BIGGEST** Takeaway for this Session... It is all developed by Supervisors!

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Your feedback is important to me!